



# 2017 Christmas Red Kettle Volunteers

## HELPFUL TIPS FOR A SUCCESSFUL SHIFT:

- Remember to smile and make eye-contact.
- Wish guests a “Merry Christmas” as they pass.
- Feel free to play a musical instrument or sing Christmas carols.
- Attend your kettle **at all times**.
- Please refrain from eating at your kettle.
- Please refrain from using cell phones, earphones or headsets.
- Keep collecting until the next shift arrives.
- Child to Adult Ratio - 1 adult per every 2 children.

## THINGS TO DO:

- Be sure to text your photos to our Marketing Manager at (757)544-3315
- Tell those who **donate** about the #RedKettleReason757 (#RKR757) selfie contest! The photo with the most likes will win a year-long family membership to the Kroc Center
- Wear festive clothes: Dress as Santa’s Elves, wear a Santa Hat, dress up in Christmas Sweater
- HAVE FUN!

## THINGS NOT TO DO:

- Don't ask specifically for money
- Don't play on your phones

## IMPORTANT INFORMATION

Please see the back of the kettles for helpful information such as monetary donations we accept, our website, and other important information.

\*Don’t forget to pick your kettle and aprons up the day before your Volunteer Shift from Area Command (we are open M-F 8:00-4:30 pm) and drop off your equipment after you are done ringing\*

**Ringling hours preferred: 10am-6pm**

All it takes is 4 friends to ring 2 hours each! Interested in volunteering? Contact our Volunteer Coordinator, Lauren Cossel at [Lauren.Cossel@uss.salvationarmy.org](mailto:Lauren.Cossel@uss.salvationarmy.org) or (757)965-9018.

**Kettle Ringing is a rain or shine event- we thank you ahead of time for your commitment to help the Salvation Army no matter the weather.**

**\*\* IN CASE OF EMERGENCY OR QUESTIONS \*\***

*CALL IN THIS ORDER:*

CPT Bill McKinley: 757-435-5594

Kettle Bell Coordinator: 757-323-4822